

LAW SCHOOL

Creative Alternatives, LLC P.O. Box 5058 Springfield, VA 22150

Attn.: Greg Norman

Dear Greg,

I want to express my appreciation for your services and that of Creative Alternatives, Inc. I consider myself an astute consumer. I have bought and sold several properties and have been through several rental agreement arrangements. This to me has been the most satisfactory in meeting all my aims.

I want to express my particular appreciation for the readiness to discuss issues and your promptness about consummating the rental/sales agreement. In all this has been a pleasurable and professional experience.

Sincerely,

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